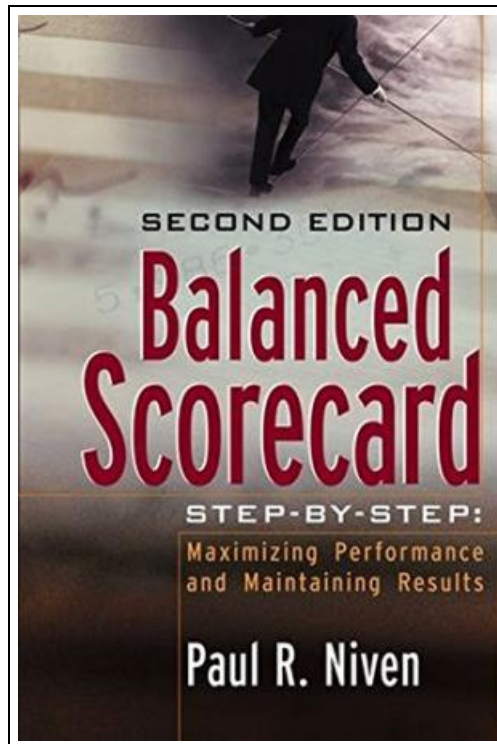


## Balanced Scorecard Step-by-Step: Maximising Performance and Maintaining Results (Hardback)



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