



## Difficult People: Dealing with Difficult People at Work (Paperback)

By Colin G Smith

Createspace Independent Publishing Platform, United States, 2013. Paperback. Condition: New. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Wouldn't it be nice if you could get through your work day without ever encountering difficult personalities? Unfortunately, we can't usually pick our coworkers or our customers, which means at some point you're bound to find yourself in difficult relationships with people who are hard to deal with. While you can't change difficult people, you can learn to communicate effectively and to diffuse interpersonal conflict before it starts. *Difficult People: Dealing With Difficult People At Work* will give you the skills you need to deal with difficult people at work and provide you with the tools you need to overcome the obstacles to working with challenging people. Written by an expert in interpersonal relationships, *Difficult People: Dealing With Difficult People At Work* is an easy-to-read guide that makes dealing with difficult people at work much easier whether the people in question are coworkers, supervisors or customers. This book covers a broad range of topics and will: - Teach you how to deal with difficult conversations to avoid conflict and resolve differences productively - Improve your communication...



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*This publication is definitely not effortless to get going on looking at but really exciting to read through. It really is rally intriguing through looking at time period. Its been written in an remarkably straightforward way which is just soon after i finished reading through this book where basically altered me, change the way i think.*

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