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A Basic Approach to Quality Control and Spc (Paperback)

By Peter D Mauch, Peter Cqe Cqa Mauch Phd

iUniverse, United States, 2009. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.A Basic Approach to Quality Control and SPC provides a concise means to establish a process control method anyone can apply. In no nonsense terms Dr. Peter Mauch guides you from describing your process to establishing meaningful statistical controls to prevent defects. Weather you are a six sigma black belt or new to quality control you will find this in invaluable resource and reference. For business organizations-Here are understandable answers to: What is quality? How does quality apply to my organization? How do I implement a quality plan? This book answers these and many other questions you may have relating to quality control and statistical process control. Without using complicated mathematics, Peter D. Mauch shows you exactly how SPC contributes to quality improvement. A Basic Approach to Quality Control and SPC explains How to define your customers needs. How to determine the steps in a process to satisfy you r customers needs. How to locate problems within your customer satisfaction process. How to control your process to ensure customer satisfaction.



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