



Voices from Below: People at the Top Need to Listen

By Ysaac J. Chabo

AUTHORHOUSE, United States, 2009. Paperback. Book Condition: New. 224 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.The purpose of this book is to put in writing the things I heard from the employees at the lower levels of different organizations; their ideas, suggestions, concerns, feelings, and-why not?-their genuine complains and frustrations. I hope this book helps to open the minds, hearts and souls of those who supervise people at any level of the organization, and not only the doors of theirs offices, to listen to what the employees want or need to say. They may be right or wrong as anybody else. If they are right, tell them what you plan to do, act accordingly and provide them with frequent feedback; if they are wrong, explain to them why they are wrong in a clear and specific manner. Organizations must make sure that supervisors are instructed to be available to their direct reports and listen to them. Fear, the main reason for employees not to speak to their supervisors, must be removed from the work environment because it closes the doors to many good ideas including significant cost saving suggestions, erodes people s commitment,...



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