



Integration of theory and practice materials: Front Office Service and Management(Chinese Edition)

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paperback. Condition: New. Pub Date: 2013-05-01 Pages: 103 Language: Chinese Publisher: Suzhou University Press' integration of theory and practice materials: Front Office service and management is mainly based on the work of high-star hotel Front Office basic services and infrastructure management positions contents to the main line training modules. specifically including an overview of the front office. booking business management. hospitality and service management lobby. lobby comprehensive service. communication .



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