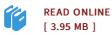




# Customer Mania!: It S Never Too Late to Build a Customer-Focused Company (Paperback)

By Ken Blanchard

HarperCollins Publishers, United Kingdom, 2005. Paperback. Condition: New. Language: English. Brand New Book. The One Minute Manager meets Yum!, the world s largest restaurant company, in this practical guide to making superlative customer service drive your business to success. Customer Mania! tells the story of a company Chairman and how his quest for superlative customer service has become the driving force for empowering his staff and growing his business. By embracing David s philosophy and projecting the vision themselves, the whole workforce helps the company become a leading worldwide success. Written in the parable style of all his previous books, this is actually the first to be based on a true story. Ken Blanchard is a consultant to David C. Novak, the chairman of Yum! Brands (formerly Tricon Global Restaurants), which owns three of the world s best known fast food franchises: Pizza Hut, KFC and Taco Bell. Yum! s combined force gives it an impressive portfolio of 33,000 restaurants in over 120 countries, making it the #1 restaurant chain worldwide by outlets, although McDonalds outperforms it by sales.



### Reviews

It in just one of the most popular ebook. It normally will not cost too much. I am very easily could get a pleasure of looking at a composed publication.

-- Rosetta Thompson

Thorough guide for ebook lovers. I am quite late in start reading this one, but better then never. Its been designed in an remarkably straightforward way which is simply soon after i finished reading this publication in which actually altered me, affect the way i think.

-- Gunner Labadie

# Other Kindle Books



#### Environments for Outdoor Play: A Practical Guide to Making Space for Children (New edition)

SAGE Publications Ltd. Paperback. Book Condition: new. BRAND NEW, Environments for Outdoor Play: A Practical Guide to Making Space for Children (New edition), Theresa Casey, 'Theresa's book is full of lots of inspiring, practical, 'how to go about it ideas' coupled with...



#### Tales from Little Ness - Book One: Book 1

 $Lulu.com, United Kingdom, 2015. \ Paperback. \ Book \ Condition: New. \ 210 \times 148 \ mm. \ Language: English. \ Brand \ New \ Book \ ****** \ Print on \ Demand \ ******. Two of a series of short Bedtime Stories for 3 to 5 year olds, of a family of three hedgehogs,...$ 



#### Weebies Family Halloween Night English Language: English Language British Full Colour

Createspace, United States, 2014. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. Children's Weebies Family Halloween Night Book 20 starts to teach Pre-School and Junior Children how to read with this...



#### Twitter Marketing Workbook: How to Market Your Business on Twitter

Createspace Independent Publishing Platform, United States, 2016. Paperback. Book Condition: New. Workbook. 279 x 216 mm. Language: English . Brand New Book \*\*\*\*\*\* Print on Demand \*\*\*\*\*\*.Twitter Marketing Workbook 2016 Learn how to market your business on Twitter for free A best-selling...



# Children's Educational Book: Junior Leonardo Da Vinci: An Introduction to the Art, Science and Inventions of This Great Genius. Age 7 8 9 10 Year-Olds. [Us English]

Createspace, United States, 2013. Paperback. Book Condition: New. 254 x 178 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. ABOUT SMART READS for Kids . Love Art, Love Learning Welcome. Designed to expand and inspire young minds; this is...



## Sarah's New World: The Mayflower Adventure 1620 (Sisters in Time Series 1)

Barbour Publishing, Inc., 2004. Paperback. Book Condition: New. No Jacket. New paperback book copy of Sarah's New World: The Mayflower Adventure 1620 by Colleen L. Reece. Sisters in Time Series book 1. Christian stories for girls. Sisters in Time Series. Age 8-12,...