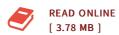




Conflict in the Workplace: Causes and Cures (Paperback)

By Arlyne Diamond Ph D

Robertson Publishing, United States, 2011. Paperback. Condition: New. Language: English . Brand New Book ****** Print on Demand ******. Conflict in the Workplace: Causes and Cures is a must-read for every modern manager and team member. It details practical and immediately applicable steps you can use today to successfully reduce workplace conflict. Whether the conflict in your workplace has arisen due to culture, gender, generational, personality style, or just plain stressed out and overworked employees, Dr. Diamond s insights shed light on the likely origin of the conflict. She then walks you through simple steps to resolve the conflict quickly and easily. Dr. Diamond s no-nonsense approach will charm and disarm you and anyone else involved in workplace conflict. When consulting with our organization, Dr. Diamond used many of the techniques suggested in her book. We have adopted many of her suggestions and find that she offers practical and common sense advice. This easy to read book is a valuable tool for any executive leader, operating manager, or HR professional. Gopa Periyadan, co-founder, GDA Technologies Inc. (now a fully owned subsidiary of LT Infotech Ltd.) The modern workplace is naturally a stressful environment, where diverse people with different perceptions, habits and...



Reviews

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