



Évaluation de la tenue du dossier médical SMUR: Audit interne

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Condition: New. Publisher/Verlag: Éditions universitaires européennes | L'objectif de cette étude était d'évaluer la qualité de la tenue et du remplissage des dossiers médicaux SMUR afin d'identifier les insuffisances et de proposer des actions correctives. Un audit clinique a été effectué au SMUR de Sahloulau SAMU 03. Les dossiers des interventions primaires, primo-secondaires et secondaires de jour, de nuit et de week-end durant l'année 2015 ont été analysés selon une grille de recueil des données contenant 62 critères inspirés du référentiel SMUR et guide d'évaluation de la Société française de médecine d'urgence et Samu-urgences de France 2013. 922 dossiers ont été analysés. Le score des taux de non-conformité le plus élevé (55,2 %) était relatif à la rubrique " spécificités du dossier SMUR ". Le meilleur taux de non conformité a concerné la rubrique les données de surveillance (15,1 %). Cet audit a relevé des dysfonctionnements mineurs. Ils pourraient être dus à l'absence d'un référentiel tunisien relatif à la tenue d'un dossier patient en général et au SMUR plus spécifiquement. Des mesures correctives ont été mises en place dans le cadre d'un plan d'action à court et à moyen terme. | Format: Paperback | Language/Sprache: fre | 80 pp.



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