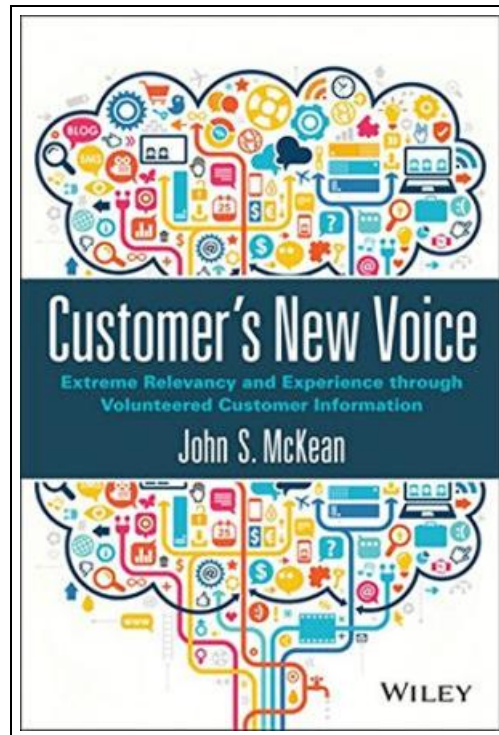


## Customer s New Voice: Extreme Relevancy and Experience Through Volunteered Customer Information (Hardback)



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